

Fifth Third Bancorp

Annual Meeting of Shareholders April 16, 2019

Please refer to earnings release dated January 22, 2019 and 10-K dated March 1, 2019 for further information about our performance in 2018, including full-year results reported on a U.S. GAAP basis.



Cautionary statement

This presentation contains statements that we believe are “forward-looking statements” within the meaning of Section 27A of the Securities Act of 1933, as amended, and Rule 175 promulgated thereunder, and Section 21E of the Securities Exchange Act of 1934, as amended, and Rule 3b-6 promulgated thereunder. These statements relate to our financial condition, results of operations, plans, objectives, future performance or business. They usually can be identified by the use of forward-looking language such as “will likely result,” “may,” “are expected to,” “is anticipated,” “potential,” “estimate,” “forecast,” “projected,” “intends to,” or may include other similar words or phrases such as “believes,” “plans,” “trend,” “objective,” “continue,” “remain,” or similar expressions, or future or conditional verbs such as “will,” “would,” “should,” “could,” “might,” “can,” or similar verbs. You should not place undue reliance on these statements, as they are subject to risks and uncertainties, including but not limited to the risk factors set forth in our most recent Annual Report on Form 10-K. When considering these forward-looking statements, you should keep in mind these risks and uncertainties, as well as any cautionary statements we may make. Moreover, you should treat these statements as speaking only as of the date they are made and based only on information then actually known to us. We undertake no obligation to release revisions to these forward-looking statements or reflect events or circumstances after the date of this document.

There are a number of important factors that could cause future results to differ materially from historical performance and these forward-looking statements. Factors that might cause such a difference include, but are not limited to: (1) deteriorating credit quality; (2) loan concentration by location or industry of borrowers or collateral; (3) problems encountered by other financial institutions; (4) inadequate sources of funding or liquidity; (5) unfavorable actions of rating agencies; (6) inability to maintain or grow deposits; (7) limitations on the ability to receive dividends from subsidiaries; (8) cyber-security risks; (9) Fifth Third's ability to secure confidential information and deliver products and services through the use of computer systems and telecommunications networks; (10) failures by third-party service providers; (11) inability to manage strategic initiatives and/or organizational changes; (12) inability to implement technology system enhancements; (13) failure of internal controls and other risk management systems; (14) losses related to fraud, theft or violence; (15) inability to attract and retain skilled personnel; (16) adverse impacts of government regulation; (17) governmental or regulatory changes or other actions; (18) failures to meet applicable capital requirements; (19) regulatory objections to Fifth Third's capital plan; (20) regulation of Fifth Third's derivatives activities; (21) deposit insurance premiums; (22) assessments for the orderly liquidation fund; (23) replacement of LIBOR; (24) weakness in the national or local economies; (25) global political and economic uncertainty or negative actions; (26) changes in interest rates; (27) changes and trends in capital markets; (28) fluctuation of Fifth Third's stock price; (29) volatility in mortgage banking revenue; (30) litigation, investigations, and enforcement proceedings by governmental authorities; (31) breaches of contractual covenants, representations and warranties; (32) competition and changes in the financial services industry; (33) changing retail distribution strategies, customer preferences and behavior; (34) risks relating to the merger with MB Financial, Inc. and Fifth Third's ability to realize anticipated benefits of the merger; (35) difficulties in identifying, acquiring or integrating suitable strategic partnerships, investments or acquisitions; (36) potential dilution from future acquisitions; (37) loss of income and/or difficulties encountered in the sale and separation of businesses, investments or other assets; (38) results of investments or acquired entities; (39) changes in accounting standards or interpretation or declines in the value of Fifth Third's goodwill or other intangible assets; (40) inaccuracies or other failures from the use of models; (41) effects of critical accounting policies and judgments or the use of inaccurate estimates; (42) weather-related events or other natural disasters; and (43) the impact of reputational risk created by these or other developments on such matters as business generation and retention, funding and liquidity.

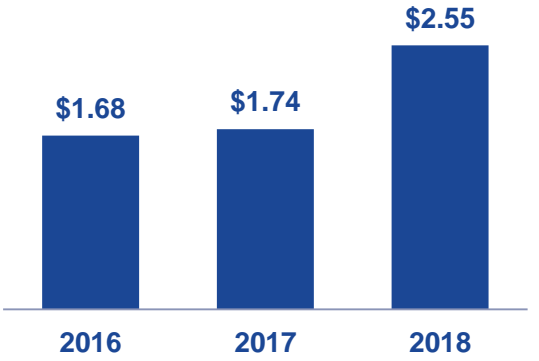
You should refer to our periodic and current reports filed with the Securities and Exchange Commission, or “SEC,” for further information on other factors, which could cause actual results to be significantly different from those expressed or implied by these forward-looking statements.

In this presentation, we may sometimes provide non-GAAP financial information. Please note that although non-GAAP financial measures provide useful insight to analysts, investors and regulators, they should not be considered in isolation or relied upon as a substitute for analysis using GAAP measures. If applicable, we provide GAAP reconciliations for non-GAAP measures in a later slide in this presentation which is also available in the investor relations section of our website, www.53.com.

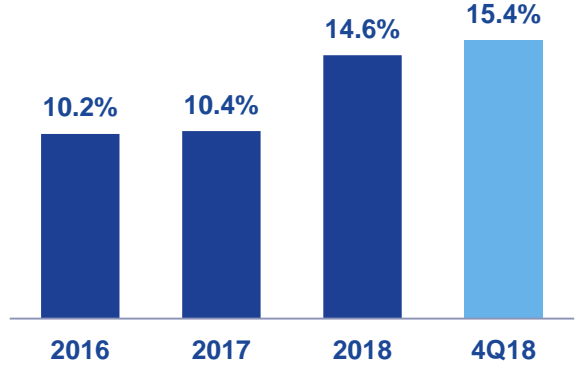


Consistently delivering on financial commitments

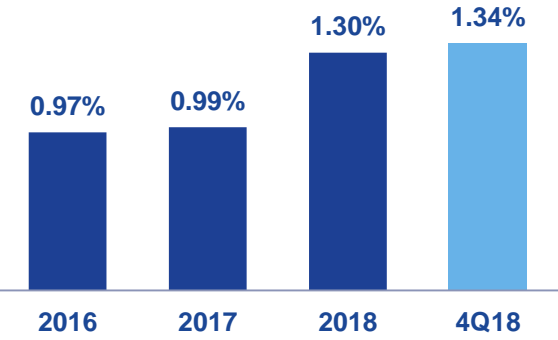
Adjusted EPS¹



Adjusted ROTCE¹

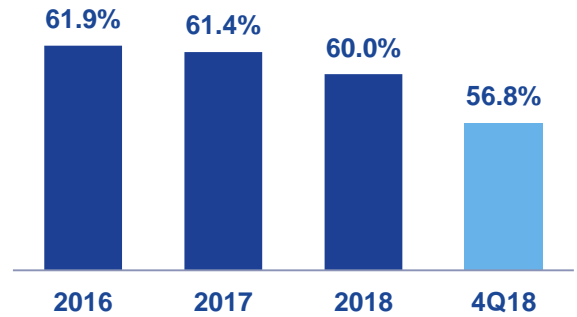


Adjusted ROA¹



Adjusted Efficiency Ratio¹

(All periods reflect change in accounting policy for LIHTC)



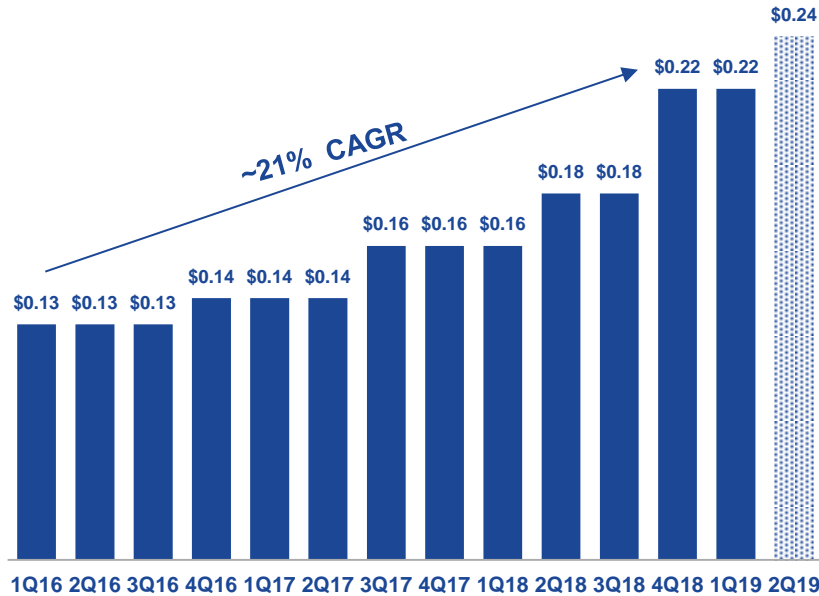
Significant improvement in key profitability metrics over the past three years

¹Non-GAAP measure: see reconciliation on pages 8 and 9 of this presentation



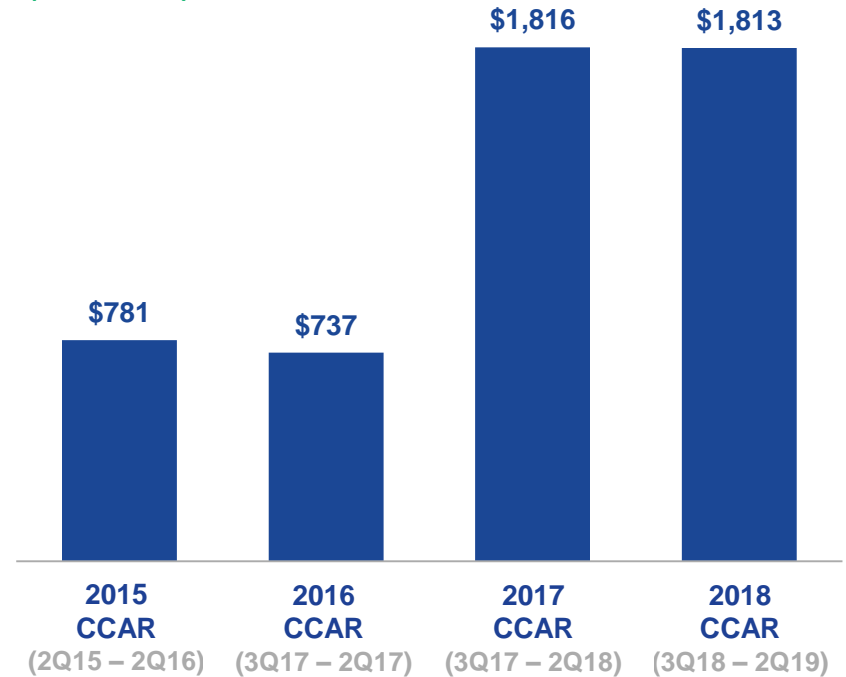
Returning capital with strong common dividends and repurchases

Quarterly common dividends declared per share



Share repurchases¹

(millions \$s)



Authorized to increase dividend to \$0.24 in 2Q19, subject to Board approval

¹Excluding the impact of employee compensation issuances



Making our communities a Fifth Third better

Recently increased our five year Community Commitment by \$2 billion; now \$32 billion

- Remain on-track with expanded commitment
- Have invested \$20.3 billion of its total lending and investment commitment since 2016
 - **\$8.0 billion** in mortgage lending
 - **\$6.6 billion** in community development lending
 - **\$5.6 billion** in small business lending
 - **\$64.5 million** in philanthropic donations

Committed to demonstrating environmental sustainability leadership

Have made substantial progress towards achieving previously-announced 2022 sustainability goals*:



Reduced green house gas emissions 28%
(**exceeding our goal of a 25% reduction**)



Reduced energy use 14% (25% goal)



Reduced water consumption 17% (20% goal)



Purchased 30% green power (100% goal)

*Through Q3; Energy use, greenhouse gas (GHG) emissions and water consumption calculations are based on owned or ground-leased buildings where we receive a utility bill. GHG emissions are calculated using national average emissions factors. Energy use and water use are calculated per square foot. Progress toward reduction goals are measured relative to a 2014 baseline. Due to delays involved in billing, data collection, and reporting, the energy, GHG, and water calculations reflect a rolling 12 month average ending in the 3rd quarter of 2018. Complete energy consumption and GHG emissions are reported in our annual submission to the Carbon Disclosure Project.



Recent accolades



2019 World's Most Ethical Companies¹



Best Private Bank in the Midwest 2018²

BankDirector. 2019 Best Technology Strategy³



2019 Bloomberg Gender-Equality Index⁴



America's Top Corporations for Women's Business Enterprises award⁵



Human Capital Innovation award for the Maternity Concierge program⁶



Top 100 Adoption-Friendly Workplaces⁷



Score of 100 on the report on corporate policies and practices related to LGBT workplace equality⁸



Best Regional Bank⁹
Best Bank for HNW Families (runner-up)⁹



Opportunities for Ohioans with Disabilities

2018 Employer Partners of Inclusion Award, Platinum Level¹⁰

Supporting our vision to be the One Bank people most value and trust

¹2019 Ethisphere World's Most Ethical Companies; ²2018 Global Finance, US Regional Awards; ³2019 Bank Director "Ranking Banking: Regional All-Stars" awards; ⁴2019 Bloomberg Gender-Equality Index member; ⁵Women's Business Enterprise National Council Top Corporations for Women-Owned Businesses in 2018; ⁶2018 BAI Global Innovation Award Winner in the Human Capital Innovation category; ⁷Dave Thomas Foundation for Adoption 2018 100 Best Adoption-Friendly Workplace List; ⁸Best Places to Work based on ratings in HRC's 2018 Corporate Equality Index, score of 100; ⁹2018 Kiplinger "Best Banks" Ranking; ¹⁰2018 OOD Employer Partners of Inclusion Award Winner - Platinum Level;



Strategic priorities

1 Leverage technology capabilities to **accelerate digital transformation**

2 Invest to drive **organic growth** and profitability

3 **Expand market share** in key geographies

4 **Maintain** credit, expense and capital **discipline**

Committed to continued improvement of financial targets

Focused on generating positive operating leverage in all environments



Regulation G non-GAAP reconciliation

Fifth Third Bancorp and Subsidiaries

Regulation G Non-GAAP Reconciliation
\$ and shares in millions
(unaudited)

	For the Three Months Ended			
	December 2018	FY 2018	FY 2017	FY 2016
Net income attributable to Bancorp (U.S. GAAP) (a)	\$455	\$2,193	\$2,180	\$1,547
Net income attributable to Bancorp (U.S. GAAP) (annualized) (b)	\$1,805	\$2,193	\$2,180	\$1,547
Net income available to common shareholders (U.S. GAAP) (c)	\$432	\$2,118	\$2,105	\$1,472
Less: Income allocated to participating securities	5	23	23	15
Net income allocated to common shareholders (d)	\$427	\$2,095	\$2,082	\$1,457
Add: Intangible amortization, net of tax	1	4	1	1
Tangible net income available to common shareholders	\$433	\$2,122	\$2,106	\$1,473
Tangible net income available to common shareholders (annualized) (e)	\$1,718	\$2,122	\$2,106	\$1,473
Net income available to common shareholders (annualized) (f)	\$1,714	\$2,118	\$2,105	\$1,472
Average Bancorp shareholders' equity (U.S. GAAP) (g)	\$15,794	\$15,970	\$16,424	\$16,453
Less: Average preferred stock (h)	(1,331)	(1,331)	(1,331)	(1,331)
Average goodwill	(2,468)	(2,462)	(2,425)	(2,416)
Average intangible assets	(32)	(29)	(18)	(11)
Average tangible common equity (i)	\$11,963	\$12,148	\$12,650	\$12,695
Adjustments (pre-tax items)				
Vantiv/ Worldpay step-up gain	-	(414)	-	-
Litigation reserve charges	-	8	-	-
Branch / land impairment charge	-	-	-	28
Branch network assessment charge	-	38	-	-
Gain on sale of certain branches	-	-	-	(19)
Gain on sale of the non-strategic agented bankcard loan portfolio	-	-	-	(11)
Vantiv warrant valuation	-	-	-	(64)
Valuation of Visa total return swap	(7)	59	80	55
Gain from GreenSky IPO	-	(16)	-	-
GreenSky securities losses	21	34	-	-
Merger-related expenses	27	27	-	-
Transfer of certain nonconforming investments under Volcker to held-for-sale	-	-	-	9
Contribution for Fifth Third Foundation	-	10	15	8
Gain on Vantiv warrant actions	-	-	-	(9)
One-time employee bonus	-	-	15	-
Leveraged lease remeasurement	-	-	27	-
Bankcard refunds / (reversal)	-	-	(12)	16
Retirement eligibility changes	-	-	-	9
Vantiv TRA settlement payment	-	-	-	(280)
Gain on sale of Vantiv/Worldpay shares	-	(205)	(1,037)	-
Gain on sale of a non-branch facility	-	-	-	(11)
Compensation expense primarily related to staffing review	-	19	-	-
Adjustments - after-tax¹ (j)	\$32	(\$348)	(\$593)	(\$175)
Adjustments - tax-related				
Discrete tax detriment	-	-	20	-
Deferred tax liability	-	-	(220)	-
Adjustments - tax-related (k)	-	-	(200)	-
Adjusted net income attributable to Bancorp [(a) + (j) + (k)]	\$487	\$1,845	\$1,387	\$1,372
Adjusted net income attributable to Bancorp (annualized) (l)	\$1,932	\$1,845	\$1,387	\$1,372
Adjusted net income available to common shareholders [(c) + (j) + (k)]	\$464	\$1,770	\$1,312	\$1,297
Adjusted net income available to common shareholders (annualized) (m)	\$1,841	\$1,770	\$1,312	\$1,297
Adjusted net income allocated to common shareholders [(d) + (i) + (k)]	\$459	\$1,747	\$1,289	\$1,282
Adjusted net income allocated to common shareholders (annualized) (n)	\$1,823	\$1,747	\$1,289	\$1,282
Average assets (o)	\$144,185	\$142,183	\$140,527	\$142,173
Average diluted common shares outstanding (p)	663	685	741	764
Metrics:				
Return on average assets (b) / (o)	1.25%	1.54%	1.55%	1.09%
Adjusted return on average assets (l) / (o)	1.34%	1.30%	0.99%	0.97%
Return on average tangible common equity (d) / (i)	14.3%	17.5%	16.6%	11.6%
Adjusted return on average tangible common equity (m) / (i)	15.4%	14.6%	10.4%	10.2%

¹Pre-tax items: for 4Q18 and FY 2018 assume a 21% tax rate, for FY 2017 and FY 2016 assume a 35% tax rate



Regulation G non-GAAP reconciliation

Fifth Third Bancorp and Subsidiaries

Regulation G Non-GAAP Reconciliation \$ and shares in millions (unaudited)	For the Three Months Ended			
	December 2018	FY 2018	FY 2017	FY 2016
Average interest-earning assets (q)	\$131,072	\$128,905	\$126,293	\$126,285
Net interest income (U.S. GAAP)	\$1,081	\$4,140	\$3,798	\$3,615
Add: FTE Adjustment	4	16	26	25
Net interest income (FTE) (r)	\$1,085	\$4,156	\$3,824	\$3,640
Net interest income (FTE) (annualized) (s)	\$4,305	\$4,156	\$3,824	\$3,640
Net interest income (FTE)	\$1,085	\$4,156	\$3,824	\$3,640
Bankcard refunds / (reversal)	-	-	(12)	16
Leveraged lease remeasurement	-	-	27	-
Adjusted net interest income (FTE) (t)	\$1,085	\$4,156	\$3,839	\$3,656
Adjusted net interest income (FTE) (annualized) (u)	\$4,305	\$4,156	\$3,839	\$3,656
Noninterest income (U.S. GAAP) (v)	\$575	\$2,790	\$3,224	\$2,696
Valuation of Visa total return swap	(7)	59	80	55
Gain from GreenSky IPO	-	(16)	-	-
GreenSky securities losses	21	34	-	-
Branch / land impairment charge	-	-	-	28
Branch network assessment charge	-	38	-	-
Vantiv/ Worldpay step-up gain	-	(414)	-	-
Gain on sale of Vantiv/Worldpay shares	-	(205)	(1,037)	-
Transfer of certain nonconforming investments under Volcker to held-for-sale	-	-	-	9
Gain on sale of certain branches	-	-	-	(19)
Gain on sale of a non-branch facility	-	-	-	(11)
Gain on sale of the non-strategic agented bankcard loan portfolio	-	-	-	(11)
Gain on Vantiv warrant actions	-	-	-	(9)
Vantiv warrant valuation	-	-	-	(64)
Vantiv TRA settlement payment	-	-	-	(280)
Adjusted noninterest income (w)	\$589	\$2,286	\$2,267	\$2,394
Noninterest expense (U.S. GAAP) (x)	\$977	\$3,928	\$3,782	\$3,760
Contribution for Fifth Third Foundation	-	(10)	(15)	(8)
One-time employee bonus	-	-	(15)	-
Compensation expense primarily related to staffing review	-	(19)	-	-
Merger-related expenses	(27)	(27)	-	-
Retirement eligibility changes	-	-	-	(9)
Litigation reserve increase	-	(8)	-	-
Adjusted noninterest expense (y)	\$950	\$3,864	\$3,752	\$3,743
Metrics:				
Net interest margin (FTE) (s) / (q)	3.29%	3.22%	3.03%	2.88%
Adjusted net interest margin (FTE) (u) / (q)	3.29%	3.22%	3.04%	2.89%
Efficiency ratio (FTE) (x) / [(r) + (v)]	58.8%	56.5%	53.7%	59.3%
Adjusted efficiency ratio (y) / [(t) + (w)]	56.8%	60.0%	61.4%	61.9%

